



ARUCC partners with Digitary to build the Canadian National Network, *providing post-secondary learners digitized* & *portable post-secondary transcripts* & *credentials online – anytime, anywhere*

The Association of the Registrars of the Universities and Colleges of Canada (<u>ARUCC</u>) today announced that it has chosen the international firm, <u>Digitary</u> as the solution provider for the *Made for Canada* <u>National</u> <u>Network</u>. This initiative means the Canadian higher education community is creating the very first online platform and national credential wallet for post-secondary learners. Once fully operational, the Network will enable 3 million learners across the country to access and share their official digitized post-secondary transcripts and credentials online - anytime, anywhere.

"This partnership with Digitary is incredibly exciting news for learners, the higher education community and our partners," says Romesh Vadivel, president, ARUCC. "For the first time in Canada's history, we will be creating a national, secure digital platform for sharing official digitized post-secondary transcripts and credentials. Digitary won a tough competition because their approach and platform are future oriented and learner focused."

ARUCC, with the help of its partners, <u>PCCAT</u>, <u>CUCCIO</u>, and <u>CanPESC</u> selected Digitary following a competitive international RFP process led by a national evaluation team of close to 30 Canadian higher education leaders. These dedicated professionals with expertise in data systems architecture, privacy, security and learner focused service delivery volunteered thousands of hours to come to this point.

"We at Digitary are delighted to be chosen to support the creation of the ARUCC National Network. As a global leader in the digital credentialing space, Digitary's technology is used by over 100 postsecondary institutions in Australia, Canada, Europe, India, New Zealand and the United States. Digitary technology enables millions of learners to access and share their verifiable digital credentials with organizations in over 135 countries," says Andy Dowling, CEO, Digitary. "Leveraging our unique experience with creating national-scale digital transcript solutions, we are looking forward to working with ARUCC, its partners and the Canadian post-secondary institutions, application centres and hubs to build a trusted, innovative solution for Canada that places learners' needs first."

Features of the Canadian National Network with the support of Digitary:

- 24/7 access by learners
- Ability for learners to access, view and share their verified and official transcripts, credentials, and documents in a digitized format
- Ability for Canadian post-secondary institutions, application centres and hubs to work in partnership with the National Network to exchange official documents with permission of the learner and support their needs
- Password-encrypted environments for all users including automatic recovery of passwords for learners





- Bilingual service and support (French and English)
- Canadian storage of student data

With the support of governments and others across the country, the first pilots are:

- 19 post-secondary institutions Kwantlen Polytechnic University, Red River College, University of Saskatchewan, University of Regina, University of Calgary, Ryerson University, Bow Valley College, University of Waterloo, Humber College, McMaster University, Seneca College, University of Guelph, University of King's College, Dalhousie University, Memorial University, HEC Montreal, York University, University of Lethbridge, Douglas College
- 4 application centres and hubs that are important partners to the National Network and currently support more than 90 post-secondary institutions - EducationPlannerBC, Nova Scotia Council on Admissions and Transfer (NSCAT), Ontario Universities' Application Centre (OUAC), OCAS (the Ontario colleges' application service)
- World Education Services A non-profit social enterprise dedicated to helping international students and immigrants achieve their educational and professional goals in Canada and the United States.

In addition to the above, the <u>post-secondary institutions and organizations</u> contributing funding, endorsements and volunteer effort to the National Network continue to grow.

Digitary's international experience and network will provide significant benefits to the Canadian National Network. Digitary is the platform provider of <u>My eQuals</u>, an online platform supporting official document exchange in both PDF and XML formats for post-secondary institutions in Australia and New Zealand. The company has also formed partnerships with <u>CHESICC</u> (China), <u>CollegeNET</u> (US), <u>DreamApply</u> (EU), and <u>EdExchange</u> (US) to allow for extended official document exchange - a boon for the future National Network and international learners. Several institutions and organizations in Canada are already receiving academic results through Digitary's platform, paving the way for future success. Digitary offers experience with sector-wide and national level rollouts in Ireland, New Zealand and Australia. Worldwide, an extensive array of post-secondary institutions issue digitized transcripts and records to their learners using Digitary, including institutions in India, Ireland and the United States.

"Having reached this major milestone, we want to thank the Canadian higher education community who have worked so hard to make this dream a reality," says Charmaine Hack, chair, Project Steering. "Following the successful conclusion of formalities, we look forward to working with Digitary beginning in July 2020 to help our students access official digitized transcripts, credentials and more."

For more information about the National Network, visit the <u>website</u> or contact the project's executive lead, Joanne Duklas, at <u>info@aruccnationalnetwork.ca</u>





Quotes

Charmaine Hack, chair, ARUCC National Network Project; registrar, Ryerson University - "It is a distinct pleasure to partner with Digitary in the creation of the ARUCC National Network. As the registrar of a larger, urban university supporting hundreds of thousands of applicants, students, and alumni, we need a solution provider that offers capacity, expertise, ethics and gravitas and whose vision for self-sovereignty for learners aligns with the Canadian context. Digitary fit the bill after a national and international search,"

Karen McCredie, co-chair, Operations Working Group; interim executive director, EducationPlannerBC, the BC application centre - "Digitary is a worldwide leader in the credential and document exchange ecosystem. We were incredibly impressed with their agility, expertise, capacities and approach. As the leader of a province-wide service provider, it was very important to me to find a provider for the National Network who was willing to listen and meet our higher education community's needs, respecting the diversity that exists in Canada."

Marc Provencher, co-chair, Operations Working Group; CIO, OCAS, a not-for-profit member organization of Ontario's public colleges and provider of centralized technology-supported services in the higher education sector - "At OCAS, we serve a diverse community of institutions and organizations, and we needed a partner that could support both our needs and those of our members. Digitary offers this exact kind of infrastructure and support framework, and we support their business model and their approach to this work. I'm very happy with the outcome of this international search and looking forward to the next phase of discovery and implementation."

Brian Stewart, deputy CIO, University of Alberta; chair, CUCCIO – the Canadian University Council of Chief Information Officers - "We needed a service provider who understood Canada's educational context, would be open to ensuring an efficient and comprehensive onboarding experience, and who was receptive to the variety of business models that exist in Canada. Digitary fits the bill for all of us and represents the right partner at the right time for Canada."





About Digitary: <u>https://www.digitary.net/</u>

Started in Dublin, Ireland in 2005, <u>Digitary</u> is a globally trusted digital platform that supports verification of official degrees, transcripts and other academic records online. Millions of students and graduates use Digitary to access their official academic records and share them instantly, with over 4 million official documents verified in over 135 countries. Worldwide, many post-secondary institutions issue records to their learners using Digitary, including institutions in Australia, India, Ireland, New Zealand and the United States.

About ARUCC: <u>https://arucc.ca/en/</u>

The Association of the Registrars of the Universities and Colleges of Canada (ARUCC) provides leadership in the post-secondary education field and service to its member institutions nationally and internationally, helping foster the advancement of registrarial practices and learner focused service delivery in Canada.

About PCCAT - https://pccat.ca/pccat/

PCCAT is a Canadian not-for-profit consortium that seeks to create and advance the implementation of policies and practices supporting student mobility and transfer to improve access to post-secondary education in Canada. Its members include representatives of post-secondary institutions, industry, government and provincial and national associations dedicated to supporting and advancing learner mobility.

About CUCCIO - <u>https://www.cuccio.net/en/</u>

CUCCIO is Canada's community of information technology leaders in higher education, working together to help Canadian universities excel through the innovative and effective use of IT. Incorporated in 2006, CUCCIO is the result of almost 40 years of information-sharing, collaboration, knowledge creation and advocacy among provincial and regional associations of IT leaders in post-secondary education. Today, CUCCIO is a non-profit, member-funded corporation representing more than 70 universities Canada-wide, who collectively serve over 90% of Canada's university students.

About CanPESC - https://www.pesc.org/canadian-pesc-user-group.html

CanPESC is a user group of the American based Postsecondary Electronic Standards Council. Its mandate is developing shared interoperability across Canadian post-secondary institutions and higher education by supporting the implementation of data exchange standards to facilitate learner mobility through data portability. Its members include Canadian colleges, universities, application centres, and government, and other organizations and industry partners involved in higher education data exchange.